Corvette America
Attn: Returns
100 Classic Car Drive
Reedsville, PA 17084

Six Generations. One Source.

800-458-3475
Outside N. America 717-667-3004
Fax: 717-667-3174
Email: customerservice@corvetteamerica.com
www.corvetteamerica.com

Return Policy

Returns

You may return products other than Special Orders, if returned in unused, original condition in original packaging. There is no need to call for authorization. Complete the form below and send the package back to us at the above address. It is recommended that you insure the package and retain your receipt of shipment. No COD returns will be accepted.

Returns will be refunded in the same manner in which they were paid (i.e., credit card refund or refund check). There will be no restock charges assessed for returns up to 3 months old from invoice date. Returns older than 3 months, but less than 6 months will be assessed a 25% restock fee. Returns older than 6 months, but less than 12 months will be assessed a 35% restock fee. **Returns more than 12 months old will not be accepted. Returns of partial sets/kits will not be accepted. Parts will be mailed back to customer at customer's expense.**

Defective Items

Unless otherwise specified, all products are warranted to be free of defects in workmanship and materials for a period of 30 days from the invoice date.

Shipping Damage, Lost or Missing Merchandise

You must contact Corvette America within 5 days of receipt for instructions on how to proceed. Failing to do this could jeopardize the refund or replacement of the damaged or missing items. Please save the original box and packaging materials for inspection by the carrier. Damage/loss claims cannot be filed after 15 days from the date of receipt of the package.

Shortages or Errors

All shortages or errors must be reported within 5 days of receipt of order. NO EXCEPTIONS. Call us at 1-800-458-3475 or 717-667-3004 to report the shortage or error.

Important!!!

Please compare your invoice to the actual items received as soon as you get your packages. Your invoice will indicate all items which have been shipped versus an item on backorder, being drop-shipped, etc. Any exceptions to this return policy must be approved in advance. Please contact your Sales Rep for further information at 1-800-458-3475 or 717-667-3004.

Warranty

The obligation of Auto Accessories of America, Warrantor, is limited to replacement or refund ONLY as provided herein. There are no other warranties, either express or implied, and the implied warranties of merchantability or fitness for a particular purpose are limited to the same duration as the limited warranty provided herein.

Warrantor shall not be liable for any incidental or consequential damages including, but not necessarily limited to, losses caused by delay in the installation of any of warrantor's products, or for the transportation or any other charge incurred in the repair or replacement of a defective item, or removal or use of this merchandise unless specifically provided so herein, or specifically provided for in an accompanying document.

TERMS AND CONDITIONS SUBJECT TO CHANGE WITHOUT NOTICE.

Return Form (Additional copies may be made if needed)

Customer Name _____ **Customer #** _____

Phone # _____ **Invoice #** _____

Part #	Qty	Reason Code	Action Requested			Brief Explanation (Attach additional paper if needed)
			Refund	Exchange	Credit	

Return Reason Codes

2 – Changed mind
3 – Ordered incorrectly
4 – Did not want/need
11 – Poor quality
12 – Defective
13 – Wrong color
14 – Fit problems
15 – Not like original
16 – Incorrect Size (Apparel)
22 – Delivered too late
31 – Product mislabeled
32 – Duplicate shipment
33 – Wrong item sent
41 – Not as pictured/described
42 – Found item at better price
43 – Core return
44 – Did not like item
45 – Other